

Easy read: about the Independent Police Complaints Commission



We are the Independent Police Complaints Commission, or the IPCC for short.

We are an independent organisation. This means we make decisions by ourselves.

We are not part of government.

We are not the police.



Some examples of the things we look at are:

- if someone has died after having contact with the police
- if someone has been seriously hurt after having contact with the police

Most complaints are less serious than this. The police deal with most complaints.



The IPCC only deals with the most serious complaints. We try and make sure that if something bad has happened, it does not happen again.



If someone has made a complaint about the police and they are not happy about the way that the police dealt with it, they can appeal.

Appealing means someone will look at whether the complaint was dealt with in the right way.



Sometimes the police deal with appeals. Sometimes the IPCC deal with appeals.

If we (the IPCC) deal with your appeal, we will tell the police what to do next.

Email us at enquiries@ipcc.gsi.gov.uk , call us on 0300 020 0096 or see our website www.ipcc.gov.uk for more information.

Sometimes we deal with serious complaints about other organisations as well. These include:



- Her Majesty's Revenue and Customs (HMRC),



- UK Border Agency (UKBA),



- National Crime Agency (NCA),

Email us at enquiries@ipcc.gsi.gov.uk , call us on 0300 020 0096 or see our website www.ipcc.gov.uk for more information.



- Police and Crime Commissioners (PCCs).



To find out more about the IPCC, visit our website www.ipcc.gov.uk

This document has been made with the help of



Email us at enquiries@ipcc.gsi.gov.uk , call us on 0300 020 0096 or see our website www.ipcc.gov.uk for more information.